

ingenia

CANDIDATE SUMMARY

Reference 4410

If this person appears suitable for a position within your company, please call 0191 4155010.

PROFILE:

- **We guarantee this candidate has been interviewed.**
- Has worked in the motor trade for around 15 years and has experience of:
 - Jaguar, Ford, Nissan and Landrover franchises.
 - Scheduling jobs through the workshop.
 - Checking prices with sub-contractors.
 - Organising sub-contract work.
 - Ringing customers in advance of visits to clarify faults.
 - Checking bulletins/technical data for parts needing to be ordered.
 - Checking/progressing jobs through the workshop.
 - Pricing up VHC work identified/required.
 - Quality checking VHC videos.
 - Checking warranty process has been followed.
 - Timing up/coding warranty job cards.
 - Handling customer complaints.
 - Carrying out diagnostic road tests with customers.
 - Calculating technician efficiency/sales.
 - Carrying out reviews with technicians.
 - Controlling health and safety.
 - Cars and HGV's.
- Generally good with computers and uses Pinnacle daily.
- Considers himself approachable, honest and hard-working.

CAREER:

- 11/03 - Date - Technician - Workshop Controller - (Franchised dealer group).

TRAINING:

- Various Dates: - In house leadership training - (Certificates not seen).
 - Franchise management course - (Certificates not seen).
 - NVQ Lvl 3 in vehicle maintenance and repair - (Certificate seen).

PERSONAL:

- Status: Male, Married, 2 Children
- Resides: Gateshead area.
- Driving licence: Full.
- Interests include: Cars, news and sports.

POSITIONS OF INTEREST:

- Service Manager/Assistant Service Manager.

SALARY EXPECTATION:

- Min. basic 28k OTE £35k.

CV may be available subject to candidate approval.