

ingenia

CANDIDATE SUMMARY

Reference 4412

If this person appears suitable for a position within your company, please call 0191 4155010.

PROFILE:

- We guarantee this candidate has been interviewed.
- Has worked in the motor trade for around 4 years and has experience of:
 - Servicing.
 - Replacing timing belts/cylinder head gaskets.
 - Removing and installing engines/manual gearboxes/clutches.
 - Differential overhauls.
 - Drive shaft repairs.
 - Repairing steering/suspensions/brake systems.
 - Cooling and fuel system repairs.
 - Fuel injection system diagnostics (Petrol).
 - Engine management system diagnostics.
 - Exhaust system replacements.
 - Tracing faults with lighting and electrical systems.
 - Tracking.
 - Changing wheels and tyres.
 - Handling customer enquiries/booking calls.
 - Handling inbound customer service queries.
 - Discussing vehicles adaptations.
 - Liaising with dealerships on customer's behalf.
 - Liaising with dealerships to discuss new cars for customers.
 - Handling complaints.
 - Selling vehicles to customers (at the end of agreement).
 - Informing customers about end of agreement costs.
 - Sign posting customers to dealers for new vehicles.
 - Liaising with sub-contractors regarding suitability of adaption.
- Generally good with computers and component with diagnostics.
- Considers himself determined, hard-working and easy to get along with.

CAREER:

- 09/17 - 03/18 - Customer Service Advisor - (Call centre).
- 01/17 - 09/17 - Mechanical Engineer/Driver Coach - (Motor sport academy).
- 02/16 - 01/17 - Assistant Head Mechanic - (Motor sport company).
- 01/14 - 02/16 - Mechanic - (Racing Team).

TRAINING:

- Various Dates: - All "on the job" Training - (Certificates not seen).

PERSONAL:

- Status: Male, Single, No Children.
- Resides: Houghton le Spring area.
- Driving licence: Full.
- Interests include: Motor sport, cars, rugby, football.

POSITIONS OF INTEREST:

- Service Receptionist/Technician.

SALARY EXPECTATION:

- Min. basic £18k OTE £20k+.

CV may be available subject to candidate approval.